

**Contact your agency benefits coordinator.** He/she has received special training in our insurance programs. For additional information about a specific benefit or program, refer to the chart below.

BENEFITS	CONTACT	PHONE	WEBSITE
<b>Plan Administrator</b>	Benefits Administration	800.253.9981 or 615.741.3590 — M-F, 8-4:30	<a href="http://tn.gov/partnersforhealth">tn.gov/partnersforhealth</a>
<b>Health Insurance</b>	BlueCross BlueShield of Tennessee	800.558.6213 — M-F, 7-5	<a href="http://bcbst.com/members/tn_state">bcbst.com/members/tn_state</a>
	Cigna	800.997.1617 — 24/7	<a href="http://cigna.com/stateoftn">cigna.com/stateoftn</a>
<b>Health Savings Account</b>	Optum Bank	866.600.4984 — 24/7	<a href="http://optumbank.com/Tennessee">optumbank.com/Tennessee</a>
<b>Pharmacy Benefits</b>	CVS Caremark	877.522.8679 — 24/7	<a href="http://info.caremark.com/stateoftn">info.caremark.com/stateoftn</a>
<b>Behavioral Health, Substance Use and Employee Assistance Program</b>	Optum Health	855.HERE4TN — 24/7 (855.437.3486)	<a href="http://here4TN.com">here4TN.com</a>
<b>Wellness Program</b>	ActiveHealth Management	888.741.3390 — M-F, 8-8	<a href="http://go.activehealth.com/wellnesstn">http://go.activehealth.com/wellnesstn</a>
<b>Disability Insurance</b>	MetLife	855.700.8001 — M-F, 7-10	<a href="http://metlife.com/StateOfTN">metlife.com/StateOfTN</a>
<b>Dental Insurance</b>	Cigna	800.997.1617 — 24/7	<a href="http://cigna.com/stateoftn">cigna.com/stateoftn</a>
	Delta Dental	800.552.2498 — M-F, 7-5	<a href="http://tennessee.deltadental.com/stateoftn/">tennessee.deltadental.com/stateoftn/</a>
<b>Vision Insurance</b>	Davis Vision (The Davis Vision contract with the State of TN expires 12/31/2022); EyeMed (new for 2023) 855-779-5046 <a href="http://eyemed.com/stateoftn">eyemed.com/stateoftn</a>	800.208.6404 — M-F, 7-10, Sat, 8-3, Sun, 11-3 Basic Client Code: 8155 Expanded Client Code: 8156	<a href="http://davisvision.com/stateofTN">davisvision.com/stateofTN</a>
<b>Life Insurance</b>	Securian Financial (Minnesota Life)	866.881.0631 — M-F, 7-6	<a href="http://lifebenefits.com/stateoftn">lifebenefits.com/stateoftn</a>
OTHER PROGRAMS			
<b>Edison</b>	Tennessee Department of Finance & Administration	password reset for higher education 800.253.9981 — M-F, 8-4:30; state call Edison help desk at 866.376.0104 — M-F, 7-4:30	<a href="http://www.edison.tn.gov">www.edison.tn.gov</a>
<b>Flexible Benefits</b> medical & dependent care transportation & parking (state employees only)	Optum Financial Benefits Administration	866.600.4984 — 24/7 800.253.9981 — M-F, 8-4:30	<a href="http://optumbank.com/Tennessee">optumbank.com/Tennessee</a> <a href="http://tn.gov/partnersforhealth">tn.gov/partnersforhealth</a>

## ONLINE RESOURCES

**Visit the ParTNers for Health website at [www.tn.gov/PartnersForHealth](http://www.tn.gov/PartnersForHealth).** It has information about all the benefits described in this guide. Enrollment forms and handbooks referenced in this guide are located on our website or you can get copies from your agency benefits coordinator.

The ParTNers for Health website also includes a green “Help” button, or live-chat feature, that is operational during normal business hours.

**In Zendesk at [benefitssupport.tn.gov/hc/en-us](https://benefitssupport.tn.gov/hc/en-us),** you can search the help center, find articles or submit questions. To access Zendesk, you can also click the blue “Questions?” button on the website.

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